Harmony Healthcare INTERNATIONAL

C.A.R.E.S.™
HHI C.A.R.E.S. About Care
Compliance | Analysis | Audit | Regulatory | Rehabilitation
Reimbursement | Education | Efficiency | Survey
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Capability Statement

HHI C.A.R.E.S. Platform

Compliance
Analysis
Audit
Regulatory
Rehabilitation
Reimbursement
Education
Efficiency
Survey

Compliance

Auditing and Monitoring
Compliance Officer Services
Compliance Plan Development
Compliance Program Hotline
Compliance Program Review
Education and Training
HIPAA
Policy and Procedure Development
QAPI Program Development and Oversight
Response, Reporting and Prevention Guidance
Risk Analysis
Risk Management Analysis

Analysis

CASPER Report Analysis
Clinically Anticipated Stay (CAS) Analysis
Compliance Analysis (Off-Site)
Five-Star Quality Rating System Analysis
Medicaid Revenue and Risk Analysis
Medicare Part A PDPM Revenue and Risk Analysis
Medicare Part B Revenue and Risk Analysis
PEPPER Revenue and Risk Analysis
Quality Measures Analysis
Staffing Analysis

Corporate Overview

Harmony Healthcare International (HHI) founded in 2001, is a Woman-Owned Small Business (WOSB) certified by the National Women Business Owners Corporation (NWBOC). Headquartered in Boston, MA, Harmony Healthcare International (HHI) services Skilled Nursing Facilities and other health organizations in the area of Compliance, Analysis, Audit, Regulatory, Rehabilitation, Reimbursement, Education, Efficiency and Survey.

The HHI Team is composed of on staff, accomplished professionals who serve as HHI Specialists to for-profit, not-for-profit, stand-alone and multi-facility chains across the country. Historically, Harmony Healthcare International (HHI) has ranked among the top 5,000 fastest-growing private companies in the U.S. for three consecutive years by Inc. Magazine.

Harmony Healthcare International (HHI) is one of the nation's leading healthcare consulting companies, helping thousands of nursing facilities and healthcare organizations, from Northern Maine to Hawaii, with providing guidance, implementing systems and assisting with oversight to ensure residents and patients receive person-centered care. All the while, safeguarding that these clients receive the support they need to stay in business.

NWBOC® WOSB CERTIFIED

Speaking Engagements

Kris is a nationally recognized keynote speaker in the Post-Acute and Long-Term Care (PALTC) continuum specializing in nursing homes, with more than 28 years of experience in the Health Care industry. Kris began as an Occupational Therapist with a degree from Tufts University followed by a Master's in Business Administration from Salem State University coupled with a Nursing Home Administrator's License. All of which afford Kris an in-depth perspective into the clinical, financial, and operational components critical for business success. Kris works collaboratively with industry experts to create continuing education and professional development courses for clinical professionals including Occupational Therapists, Physical Therapists, Speech Language Pathologists, Nurses, and Nursing Home Administrators.

National Affiliations

AHCA American Health Care Association
NCAL National Center for Assisted Living
ACHCA American College of Health Care Administrators
NASL National Association for the Support of Long Term Care
National Association of State Veterans Homes
LeadingAge
NADONA National Association of Directors of Nursing Administration in LTC

Contact Details

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Approved Contact Hour Provider

AOTA American Occupational Therapy Association
NAB National Association of Long Term Care Administrator Boards
ANA American Nurses Association
ANCC American Nurses Credentialing Center

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Capability Statement

Audit

Appeals and Denied Claims Management
Billing and Coding On-Site Mentoring
Compliance Auditing and Monitoring
Five-Star Quality Rating Audits and Improvement Methods
Home Care
Integrity (Therapy, MDS, etc.) Auditing and Monitoring
Managed Care Auditing and Monitoring
Managed Medicare Auditing and Monitoring
MDS Systems Assessment
Medicaid (Case Mix States) Auditing and Monitoring
Medicare Auditing and Monitoring
Medicare Part A Auditing and Monitoring
Medicare Part B Auditing and Monitoring
Mock MDS Focused Survey (Two Days)
Mock RAC (Recovery Audit Contractor) (Two Day)
Mock RAC (Recovery Audit Contractor) Therapy and MDS
Mock Regulatory Survey (Three Days)
Mock Survey Level IV
Mock Zone Program Integrity Contractor (ZPIC)
QAPI
Quality Measure Auditing and Monitoring
Skilled Therapy Documentation Review Auditing and Monitoring
Therapy Systems Assessment Auditing and Monitoring

Regulatory

Clinical Consulting (Wounds, Incontinence, Falls, Restraints, Quality Measures, etc.)
MDS Accuracy
MDS Completion
MDS Transmission
Plan of Care Monitoring
Policies and Procedures

Rehabilitation

Operational Consulting
Program Development
Staffing

Reimbursement

Accountable Care Organization
Billing
Bundled Payment
Comprehensive Joint Replacement (CJR)
Consolidated Billing
Managed Care
Medicaid
Medicare Part A and Part B
Pre and Post Pay Claims Review and Preparation (PREP)
Revenue Cycle Management
Value-Based Purchasing

Education (live, remote, public and private)

Certification and Competency Programs
Seminars
Symposium

Efficiency

Hiring and Recruitment
Interim Harmony HHI Specialist
Mentoring/Coaching
Placement: Interim and Permanent
Retention Program Development
Staff Talent Enrichment

Survey

Accident and Incident Investigation
Adverse Events Focused Survey
Expert Witness Services
Facility Assessment
Five Star Quality Rating System
IDR (Informal Dispute Resolution)
IIDR (Independent Informal Dispute Resolution)
Infection Control
Mock Dementia Focused Survey (Two Days)
Mock MDS Focused Survey (Two Days – Five Days)
Mock Regulatory Survey
Plan of Correction Development
Policy and Procedure Review and Development

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